

UNCLASSIFIED

DATE: 13 AUG 2012

FROM: HQ SDDC-PP SCOTT AFB, IL

TO: SERVICE HEADQUARTERS REPRESENTATIVES AND WORLDWIDE PERSONAL PROPERTY SHIPPING OFFICES (PPSO)

SUBJ: PERSONALLY PROCURED MOVE (PPM) STATUS REVERSIONS

1. THIS IS A COORDINATED MESSAGE BETWEEN SDDC AND THE JOINT PROGRAM OFFICE FOR HOUSEHOLD GOODS SYSTEMS (JPMO HHGS).

2. BACKGROUND. SDDC AND JPMO HHGS BECAME AWARE OF ISSUES WITH INCORRECT PPM COSTING CALCULATIONS AFTER IMPLEMENTING DPS SCR 6723 (PPMS WITH PLANNED MOVE DATES IN A FUTURE PERFORMANCE PERIOD NOT ASSIGNED COSTS) AND SUBSEQUENT CATEGORY 2 SPR 6887 (PPM COSTING IS CALCULATING INCORRECTLY). TO PROPERLY RECALCULATE VALUES ON SUSPECT PPM RECORDS, IT WAS NECESSARY TO REVERT APPROXIMATELY 4,000 CLOSED-OUT SHIPMENTS FROM "AWAITING CLOSEOUT" AND "DELIVERED COMPLETE" STATUSES TO "IN COUNSELING, NOT SUBMITTED".

3. ACTION. JPMO HAS PROVIDED AN EXCEL WORKBOOK CONTAINING AFFECTED PPM SHIPMENTS FOR REFERENCE. IF PREVIOUSLY CLOSED-OUT PPM RECORDS REAPPEAR IN COUNSELING QUEUES AS "IN COUNSELING, NOT SUBMITTED", ORIGIN PPSOS AND/OR COUNSELING OFFICES ARE ASKED TO RE-SUBMIT THE APPLICATION(S). DESTINATION PPSOS ARE ASKED TO REPEAT CLOSEOUT ACTIONS TO ENSURE AFFECTED PPMS HAVE RECALCULATED CORRECTLY. NOTE: THERE IS NO NEED TO CHANGE ANY PPM SHIPMENT INFORMATION FOR THIS EFFORT.

4. SDDC AND JPMO HHGS APOLOGIZE FOR THE INCONVENIENCE AND RESULTING DUPLICATION OF WORK THIS WILL CAUSE SERVICES, PPSOS, AND COUNSELING OFFICES.

5. REPORT TECHNICAL ISSUES TO THE SYSTEM RESPONSE CENTER (SRC) HELPDESK.

A. EMAIL: [SDDC.SAFB.DPSHD@US.ARMY.MIL](mailto:SDDC.SAFB.DPSHD@US.ARMY.MIL)

B. TELEPHONE: TOLL FREE (800) 462-2176; COMM (618) 220-7332; DSN 312-770-7332

C. INTERNET: [HTTPS://WWW.SDDC-SRCHELPME.COM](https://www.sddc-srchelpme.com).

6. EMAIL QUESTIONS TO [ARMY.SDDC.SAFB.PPCF@MAIL.MIL](mailto:ARMY.SDDC.SAFB.PPCF@MAIL.MIL).

7. THIS MESSAGE IS APPROVED FOR RELEASE BY MS. JILL SMITH, CHIEF, BUSINESS PROCESSES AND SYSTEMS INTEGRATION DIVISION, HQ SDDC.

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